

The Heritage Crafts Association

Privacy and Cookie Policy

The Heritage Crafts Association (HCA) is registered as a Charitable Incorporated Organisation (number 1159208) with the Charity Commission for England and Wales. As such its operation is subject to the laws governing the operation of charities in England and Wales. Information about charity law in England and Wales can be found on [the Charity Commission's website](#).

- Customer service and data protection email: info@heritagecrafts.org.uk
- Administration address: 27 South Road, Oundle, Peterborough PE8 4BU
- Registered address: 81 North Street, Wellington, Somerset TA21 8NA

The HCA takes the care of your data seriously, and undertakes to protect your personal information in a range of ways. These measures include implementing specific technologies and procedures designed to protect your privacy, such as secure servers, firewalls, and back-up procedures.

The HCA compiles data concerning the way in which the website is used through automated logging: this information cannot be used to see how identifiable individuals are using the site. It is collected by means of click-stream tracking and the use of automatic logging files as you browse the website. The information collected will include details of the IP address of your machine, the type of browser and operating system you are using, the time of your visit, the pages viewed, and any search queries you may make.

In order to register your support and/or become a member, or to purchase event tickets or other goods and services, you will be asked to submit personal information about yourself. The information provided will only be used by the HCA to help fulfil its [aims and objectives](#) and to facilitate communication. By providing us with these details, you are consenting to be contacted by the HCA for these purposes. Contact details will not be published outside this site, or distributed or sold to any third party. You can review and update your personal information at any time using your login and password, or by contacting the HCA at info@heritagecrafts.org.uk.

If you allow us to reclaim tax on your membership or donation through the GiftAid scheme, we will pass your personal details to HMRC in order for us to make the claim. Details of the data we will pass are here: <http://www.hmrc.gov.uk/charities/guidance-notes/chapter3/sectione.htm>

Where storage or processing of personal data is carried out by another organisation on behalf of the HCA, we choose a supplier providing sufficient guarantees in respect of the technical and organisational security measures governing the storage and processing to be carried out, and take reasonable steps to ensure compliance with those measures. The HCA is aware that countries outside the European Union have

differing approaches to data privacy laws, and that enforcement may not be as robust as it is within the European Union. We therefore take particular care if your data goes outside this area.

See also

[Rules of the Heritage Crafts Association](#)

[Terms and Conditions of Purchase](#)

[Terms and Conditions for Use of the Heritage Crafts Association Website](#)

Last updated: January 2019

Date policy due for review: January 2022

